

# RETURN MATERIALS AUTHORIZATION FAX

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This form may be faxed to our return center at 1-801-588-0507 (U.S. and Canada) or IDD+1-801-588-0507 (International). It must also be included with the returned instrument.

If your equipment is still under warranty, please supply the purchase date and instrument serial number. If your instrument is out of warranty, please supply a blank PO# for the repair and shipping charges. Visit [www.idahotech.com/support/returnforms.html](http://www.idahotech.com/support/returnforms.html) to obtain price information for nonwarranty service and repairs. Please note that your item must be returned with a ITI assigned RMA# and decontamination documentation.

From: \_\_\_\_\_ Pages: \_\_\_\_\_

Attn.: \_\_\_\_\_

**Ship to:** Idaho Technology Inc.  
400 Wakara Way  
Salt Lake City, UT 84108  
USA

Warranty: \_\_\_\_\_

Nonwarranty: \_\_\_\_\_

Date: \_\_\_\_\_

RMA#: \_\_\_\_\_ (required when returning an instrument)

Company: \_\_\_\_\_

Department: \_\_\_\_\_ PO#: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Model: \_\_\_\_\_ Serial No. \_\_\_\_\_

Laptop Login and Password (needed to QC test your instrument): \_\_\_\_\_

Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

The decontamination form and labels must be completed before the instrument is returned to Idaho Technology. If the unit is returned without decontamination documentation, it will be shipped back to you at your expense. If the unit cannot be repaired, it will either be returned to you or disposed of upon your request. Thank you for your business and for supporting the health and well being of our employees.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



**Declaration of Decontamination**

This instrument has been decontaminated according to established Idaho Technology Inc. biological decontamination procedures.

Which method was used? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

What chemical, infectious, toxic or radioactive substances have been in contact with this product? (Also indicate if flammable or corrosive.) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

What Idaho Technology assays have been run on this instrument within the last 6 months?  
\_\_\_\_\_  
\_\_\_\_\_

**Authorization Notice**

By accepting this authorization to return this product, the user assumes all responsibility for decontamination and cleaning. Idaho Technology Inc. reserves the right to refuse the delivery of products that do not appear to have been properly decontaminated. If the equipment was used with or around radioactive material, the signature of the safety officer is also required.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

